



Community Manager (French)

Vous parlez anglais ou allemand?

You also speak French?

Vous aimez discuter et échanger via les reseaux sociaux?

You are up for an exciting new challenge?

Drop in. We - all the great people at waterdrop (www.waterdrop.com) - have been shaking the market with our innovative microdrinks that help people to drink more water in a fun, healthy and more sustainable way. We save a ton of high sugar content beverages und plastic bottles. Following our rapid growth to +100.000 happy online customers, +7 stores, listings in +2.500 markets und many loyal corporate customers, we are now conquering Europe. And we need YOU for that.

If you want to be part of our success story, we have the right challenge for you! We are a highly dynamic and international team with a good reason to drink (!).

Your responsibility:

- You will be the digital face of waterdrop, and you will lead communications with our customers on Facebook and Instagram.
- You are there for all theirs concerns via social media / email / telephone and lip read their wishes before they even

reach us!

- You will have to show our best customers our recognition by being creative and personalizing messages. We are all about our customers and we love them!
- You will be actively involved in our waterdrop Loyalty Club
- You will monitor trends, structure feedback, collect data and draft reports on our customers in order to constantly improve our service.

What you should bring with you:

- You are a go-getter, life enthusiast and have great empathy
- Your French and either German or English is perfect both in oral and written
- You are a gifted writer and have a sense of humor
- You like to talk and write with people
- You are meticulous and hungry to make your mark
- You are always ready to share a cheeky comment

What we offer you:

- High responsibility from day one in the midst of a young, dynamic and varied work environment
- Work flexibility, flat hierarchies, collegial and respectful interaction in a very pleasant atmosphere
- Individual development opportunities within a fast growing company
- For legal reasons, we are obliged to point out that the collectively agreed minimum salary for this position is around € 1,800 Euro brutto per month. However, our attractive salary packages are based on current market salaries and are therefore well above the stated minimum salary



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Additional information

Location **Vienna**

Position type **Full-time employee**

Start of work **As of now**

Responsible

Thomas Heimer