

Community Manager - Polish/ Italian/ Spanish (m/w)

Czy mówisz po angielsku czy niemiecku?

Parli inglese o tedesco?

¿Hablas inglés o alemán?

You also speak either Polish, Italian or Spanish?

Then we need YOU to conquer Europe with us!

Drop in. We - all the great people at waterdrop (www.waterdrop.com) - have been shaking the market with our innovative microdrinks that help people to drink more water in a fun, healthy and more sustainable way. We save a ton of high sugar content beverages und plastic bottles. Following our rapid growth to +200.000 happy online customers, +9 stores, listings in +2.500 markets und many loyal corporate customers, we are now expanding to Europe. And we need YOU for that.

If you want to be part of our success story, we have the right challenge for you! We are a highly dynamic and international team with a good reason to drink (!).

Your responsibility:

- You will be the digital face of waterdrop, and you will lead communications with our customers on Facebook and Instagram.
- You are there for all their concerns via social media / email / telephone and lip read their wishes before they even reach out to us!
- You will have to show our best customers our recognition by being creative and personalizing messages. We are all about our customers and we love them!
- You will be actively involved in our waterdrop Loyalty Club
- You will monitor trends, structure feedback, collect data and draft reports on our customers in order to constantly improve our service.
- You'll be given the possibility to enlarge your responsibilities by taking over and leading communications in whole market segments

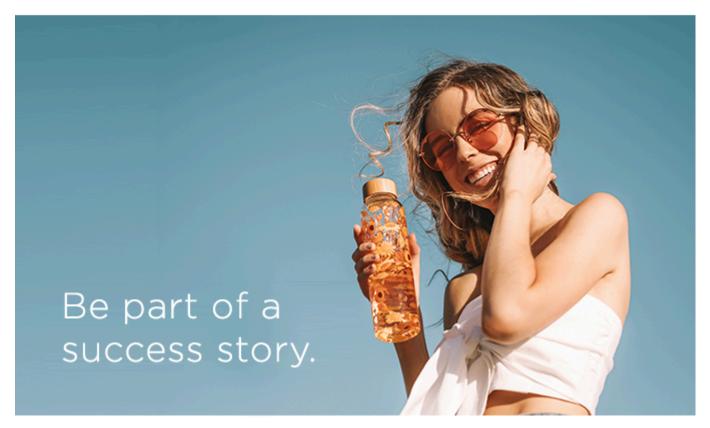
What you should bring with you:

- · You are a go-getter, life enthusiast and have great empathy
- · Your Polish, Italian or Spanish (and either German or English) is perfect both in oral and written
- · You are a gifted writer and have a sense of humor
- · You like to talk and write with people
- · You are meticulous and hungry to make your mark
- · You are always ready to share a cheeky comment

What we offer you:

- High responsibility from day one in the midst of a young, dynamic and varied work environment
- · Work flexibility, flat hierarchies, collegial and respectful interaction in a very pleasant atmosphere
- Individual development opportunities within a fast-growing company
- For legal reasons, we are obliged to point out that the collectively agreed minimum salary for this position is around € 1,800 Euro brutto per month. However, our attractive salary packages are based on current market salaries and are therefore well above the stated minimum salary





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Additional information

Location Vienna

Position type Full-time employee

Start of work Sep 10, 2019

Responsible

Sandra Werber